

Change of personal details

If you change any of your personal details, such as name or address, please inform us as soon as possible.

Please note that when you reach 65 you must apply for a Senior Citizen Pass, unless you are visually impaired or have to travel with a carer.

This pass is not valid before 0900 Monday to Friday in South Yorkshire, however it still gives you more than a national minimum entitlement for disabled people.

District Council main offices

Barnsley District

Community Information Service
Civic Hall, Eldon Street,
Barnsley, S70 2JL
Tel 01226 775656
Call in at your local Barnsley Connects office
barnsley.gov.uk/barnsleyconnectsoffices

Doncaster District

Mobility Travelpass Section
The Colonnades, Duke Street,
Doncaster, DN1 1ER
Tel 01302 735336

Rotherham District

Neighbourhoods and Adult Services
Norfolk House, Walker Place,
Rotherham, S65 1HX
Tel 01709 382121

Sheffield District

Neighbourhoods and Community Care
Central Mailing Facility, Surrey Street,
Sheffield S1 2HH
Tel 0114 272 6444

Or call in to the One Stop Service
Howden House, Union Street,
Sheffield S1 2SH
Tel 0114 2734897

Information Centres

Barnsley

Barnsley Interchange

Rotherham

Rotherham Interchange

Doncaster

Doncaster Frenchgate Interchange

Sheffield

Arundel Gate
Cambridge Street
Meadowhall Interchange
Sheffield Interchange

Mini-interchanges

Rotherham

Dinnington Interchange

Doncaster

Adwick Station
Mexborough Station

Sheffield

Hillsborough

Find out more

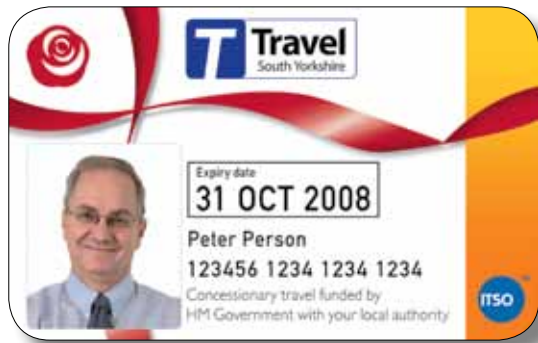
Call Traveline on **01709 515151**
or visit travelsouthyorkshire.com

Disabled People



A Guide to the English National Concession Pass





What is English National Concession Pass?

English National Concession Pass entitles its holder to free travel on local buses across England as well as on local buses, trains and trams in South Yorkshire.

Do I qualify?

Yes, if you are

- **under 65 years of age***
- **live in South Yorkshire** (you pay your Council Tax to Barnsley, Doncaster, Rotherham or Sheffield Council)
- **are blind or partially-sighted**
- **are deaf or without speech**
- **have a disability or injury which has a substantial and long-term adverse effect on your ability to walk**
- **do not have arms or have long-term loss of the use of your arms**
- **have a learning disability**
- **have been or would be refused a driver's licence on medical grounds** (other than on the grounds of persistent misuse of drugs or alcohol).

* If you are over 65 years of age you may still qualify for a Disabled Pass if you are blind or partially sighted or if you require a carer to assist you when travelling. Your District Council will be able to advise you on this.

Where can I use my pass?

Within South Yorkshire your pass is valid all day:

- **on any bus or tram**
- **between stations on the South Yorkshire rail network**
- **to and from West Yorkshire on Northern Rail services** (without changing trains in West Yorkshire)
- **on any bus between South Yorkshire and the shaded area on the map.**

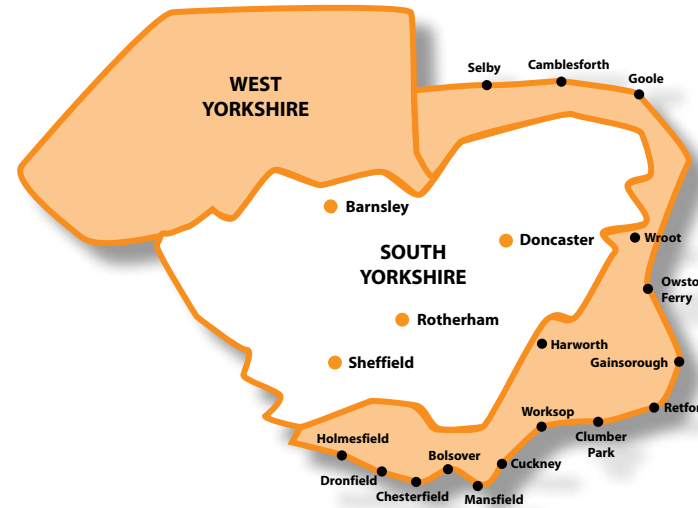
In all other parts of England you can use it to travel free on local bus services (not train or tram) between 0930 and 2300 on weekdays, all day at weekends and on Bank Holidays.

Local bus services do not include booked excursions and long distance coach travel such as that provided by National Express or Megabus.

Please note that if you do not show your pass to the driver you will be asked to pay the full adult fare.

Travelling with a Carer

If you are in receipt of the Higher Rate Care Component of Disability Living Allowance or Higher Rate Attendance Allowance, then you qualify for a special pass that allows one carer to travel with you for free. Your pass will bear a special 'plus C' logo shown above, indicating that a person accompanying you can get free travel within South Yorkshire.



How do I get my pass?

If you have never had a pass before, you will first need to contact your local District Council office (a list is printed on the back) to find out whether you are entitled to a pass. If your application is approved by the District Council, you will be given a Letter of Eligibility.

To get your pass take the items listed below to an Information Centre.

- 1 **Letter of eligibility** (from your District Council)
- 2 **Proof of age** (for example, birth certificate, passport or medical card)
- 3 **Proof of address** (for example, medical card, driving licence, gas bill, electricity bill or Council Tax bill)

Your photograph will be taken free of charge.

If someone else applies on your behalf, they will also need to bring your recent passport size photograph along with the above items.

Alternatively, you can download an application form from our website, for details visit travelsouthyorkshire.com. Your pass will be posted to you within 7 working days.

How do I renew my pass?

You will need to request a renewal by visiting an Information Centre or by calling Traveline.

You may be asked to contact your local District Council about having your continued entitlement confirmed.

Replacement Passes

If you lose your pass you will be charged £5.00 for a replacement. If your pass is stolen and you have a crime reference number from the police, your pass will be replaced free of charge.

If your pass is damaged or the details become indistinct, please bring your existing pass and we will issue a new pass free of charge. If your appearance has changed significantly we will have to retake your photo if you apply in person.

You will need to provide a new photo if someone else is applying on your behalf.

Please note that once a replacement pass has been issued, it will not be possible to make any refund even if the original pass is subsequently found.

Remember that you must not alter your pass in any way.